

**2026 SAGEEP**

March 16-18, 2026

Wyndham Grand

Pittsburgh, PA

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# EXHIBITOR MANUAL

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**Exhibitor Coordinator**

Rachel Blakeley

[rblakeley@stetsonexpo.com](mailto:rblakeley@stetsonexpo.com)

412-287-1100



**STETSON**  
CONVENTION SERVICES  
SUSTAINABLY PRODUCED EXPOSITIONS

**STETSON CONVENTION SERVICES, INC.** is pleased to be your Official Service Contractor. In the following pages, you will find our equipment rental and service order forms, rules and regulations, show information and shipping information. If you have any questions or require an item not included in this manual, please contact us. We look forward to working with you.

**PLEASE CLICK ON THE LINKS BELOW TO NAVIGATE AS NEEDED.**

## SHOW INFORMATION

- [Show Quick Facts](#)
- [Important Dates](#)
- [Show Site Work Rules](#)

## RENTAL ORDER FORMS

- [General FAQs](#)
- [Table Order Form](#)
- [Pedestal Table Order Form](#)
- [Specialty Drape / Chair Order Form](#)
- [Accessory Order Form](#)
- [Flooring Order Form](#)
- [Plant & Floral Order Form](#)

## DISPLAY ORDER FORMS

- [Audio/Visual Order Form](#)

## CUSTOM FURNITURE

- [Custom Furniture](#)
- \*email [rblakeley@stetsonexpo.com](mailto:rblakeley@stetsonexpo.com) to order

## LABOR ORDER FORMS

- [Cleaning Order Form](#)
- [Labor Order Form](#)
- [Labor Order Instructions](#)

## SHIPPING / MATERIAL HANDLING

- [Shipping Quote Form](#)
- [Material Handling Guidelines](#)
- [Material Handling FAQs](#)
- [Material Handling Estimation—Advance](#)
- [Warehouse Shipping Labels](#)

## TERMS & CONDITIONS / PAYMENT / EAC

- [Terms & Conditions](#)
- [Payment Authorization Form](#)
- [Third Party Payment Authorization](#)
- [Notice of Intent to Use an EAC](#)
- [Conditions for EAC](#)
- [Sample COI](#)

## FACILITY PROVIDED SERVICES

- [Electrical and Internet Order Form](#)

## WAYS TO ORDER

- Online - [www.stetsonexpo.com](http://www.stetsonexpo.com)
- Email - [exhibitorservices@stetsonexpo.com](mailto:exhibitorservices@stetsonexpo.com)
- Check - mail to Stetson Convention Services:  
2900 Stayton St., Pittsburgh, PA 15212
- Wire - please call to set up (\$40.00 fee applies)

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## OFFICIAL SERVICE CONTRACTOR

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Stetson Convention Services  
2900 Stayton St.  
Pittsburgh, PA 15212  
412-223-1090  
[www.stetsonexpo.com](http://www.stetsonexpo.com)

Exhibitor Coordinator  
Rachel Blakeley  
[rblakeley@stetsonexpo.com](mailto:rblakeley@stetsonexpo.com)  
412-287-1100

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## FACILITY

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Wyndham Grand  
Grand Ballroom  
600 Commonwealth Pl.  
Pittsburgh, PA 15222

[Wyndham Grand Website](#)  
Renee Owens, Convention Center Manager  
e: [renee.owens@wyndhamgrandpittsburgh.com](mailto:renee.owens@wyndhamgrandpittsburgh.com)  
p: 412-594-5129

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## BOOTH EQUIPMENT

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\*Please email Micki Allen to choose your booth package at [mickiallen@marac.com](mailto:mickiallen@marac.com)

### Drape Color for all Exhibitors

8' H Drape: Black/Silver/Silver/Black

3' H Side Drape: Black

Booth Package Option #1: (1) 4'x30" Black Skirted Table **OR** (1) 6'x30" Black Skirted Table, (2) Folding Chairs, Wastebasket w/ Liner, and Booth ID Sign

Booth Package Option #2: (1) 30"R x 40"H Pedestal Table w/ Black Spandex, (2) Upholstered Stools, Wastebasket with Liner, and Booth ID Sign

Flooring: The Exhibit Hall is carpeted with standard print carpet. For those exhibitors who are interested in carpet rental, see [carpet rental page](#). Carpet is a great way to improve the comfort of your space and enhance your branding.

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## SHIPPING

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All materials sent to the advance warehouse MUST use the shipping labels provided in the back of the manual.

ALL shipments being sent to warehouse and show site must be **no larger than 22' long x 7'10" wide x 7'10" high**. Each piece of your shipment must be under **4,500 lbs**. A forklift will not be available at show site.

**PREFERRED CARRIER: STETSON LOGISTICS**  
[shipping@stetsonexpo.com](mailto:shipping@stetsonexpo.com)  
412-223-1090

**REQUEST A QUOTE:**  
[www.stetsonexpo.com/shipping-quote](http://www.stetsonexpo.com/shipping-quote)

### ADVANCE TO WAREHOUSE

Stetson Convention Services  
c/o Stetson / SAGEEP  
Exhibit Company Name, Booth #  
2866 McDowell Street  
Pittsburgh, PA 15212

### Receiving Dates:

February 23-March 11, 2026  
M-F, 9:00am to 4:00pm

<p><b>Stetson Discount Deadline</b> <i>Payment authorization must accompany order to receive discount pricing, all orders submitted after this date will be charged at the standard rate.</i></p>	<p><b>Friday, March 6</b></p>	<p><b>*If using an EAC, please make sure to have all forms (including COI) no later than 30 days prior to move-in</b></p>
<p><b>Warehouse Receiving</b> <i>Any materials received outside of these dates will incur a 25% surcharge.</i></p>	<p><b>Monday, February 23 to Wednesday, March 11</b></p>	<p><b>M-F 9:00am to 4:00pm</b></p>
<p><b>Last Day to Arrive to Warehouse Before Transfer</b> <i>If freight arrives after this date, a surcharge to transfer to show site will be applied based on weight, dimension, and piece count.</i></p>	<p><b>Friday, March 13</b></p>	
<p><b>Exhibitor Move-in</b> <i>Stetson will not be receiving any shipments directly to showsite.</i></p>	<p><b>Monday, March 16th</b></p>	<p><b>10:00am to 2:00pm</b></p>
<p><b>Show Hours</b></p>	<p><b>Monday, March 16th</b></p>	<p><b>3:00pm to 5:30pm</b></p>
	<p><b>Tuesday, March 17th</b></p>	<p><b>9:30am to 5:00pm</b></p>
	<p><b>Wednesday, March 18th</b></p>	<p><b>9:30am to 6:00pm</b></p>
<p><b>Exhibitor Move-out</b></p>	<p><b>Wednesday, March 18</b></p>	<p><b>6:00pm to 8:00pm</b></p>
<p><b>Carrier Check-in Deadline</b> <i>To ensure all items are off the show floor by the end of exhibitor move-out, please have carriers check in by this time. All shipments left on the show floor will be forced onto Stetson Logistics at the exhibitor's expense.</i></p>	<p><b>Wednesday, March 18</b></p>	<p><b>7:00pm</b></p>

## INSTALLATION & DISMANTLE

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The **Carpenters Union** handles the installation and dismantle of display units and exhibit booths. Exhibitors requiring labor services may complete the enclosed [Labor Order Form](#). If the individuals performing the installation work are employees of an official display house, proper insurance documentation and notification in writing must be mailed to Stetson Convention Services 30 days prior to event move-in including show name and exhibiting company.

### Flooring:

Exhibitors are permitted to lay their own flooring for booths/displays no larger than 400 sq. ft. Any booth/display larger must be installed by the Carpenters Union. Exhibitors must use Stetson provided carpet tape for carpet installation. See [Carpet Order Form](#).

### Displays:

Exhibitors are permitted to erect, crate, and uncrate a booth/display no larger than 400 sq. ft. They are permitted to use battery operated tools for installation and dismantle. Exhibitors may NOT borrow tools, ladders, or any other equipment from the facility or Stetson. You are responsible for your own safety. If tools are needed, labor charges will apply. Rates are indicated on the [Labor Order Form](#).

### Forced Labor:

Any booth/display that exceeds a 400 sq. ft. space is required to use labor for installation and dismantle of any display items. Exhibitors who install or dismantle outside the published move-in/move-out times may be subject to forced labor or an indirect labor per man/per hour charge.

### Custom Furniture:

Booths/displays under 400 sq. ft. who purchase equipment/custom furniture from an outside vendor will incur a material handling charge. Booths/displays over 400 sq. ft. will incur a material handling and labor charge.

## SHIPPING & MATERIAL HANDLING

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The Wyndham Grand **does not** receive or store exhibitor freight. All exhibitor materials entering the facility must be handled through Stetson Convention Services and must arrive during advance warehouse receiving dates.

### Freight Shipments:

All freight shipped in advance via a common carrier, van line, private carrier, and/or air freight must be handled by the Stetson Personnel. Rates are listed on the [Material Handling Order Form](#).

### Hand-Carry Items:

Exhibitors are permitted to bring in materials that can be hand carried by one person in one trip, without the use of any carts or dollies through the main exhibit hall entrance.

## OTHER JURISDICTIONS

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### Electrical Workers Union:

All booth electrical work must be performed by the Electrical Workers Union. See [Electrical Order Form](#).

### Air, Water, Gas:

Any work must be performed by Union Personnel.

### Cleaning:

All carpet vacuuming must be performed by the Stetson personnel.

\*If you encounter any difficulty with any laborer, or if you are not satisfied with the work performed, please visit the Stetson Service Desk immediately. Please refrain from voicing complaints directly to labor personnel.



# STETSON

## ONLINE ORDERING



### Ordering Online

- Paperless Exhibitor Manual
- Immediate Order Confirmation
- Warehouse Receiving Confirmations



### Additional Perks:

- Quick and Easy Ordering
- Fast Customer Service
- Environmental Impact
- Monitor Your Expenses in Real-time



### How to Order Online With Stetson?

At Stetson we manage our tradeshow with the industry leading solution Boomer™ to provide all of our customers the convenience of accessing important show information fast and efficiently with the click of a mouse. All of our customers benefit from paperless exhibitor manuals, online exhibitor ordering, small package scanning, online warehouse shipping confirmations and online planning tools.

### Instructions:

- Returning exhibitors: Login with your existing account or click "Forgot Password"
- New exhibitors: Click on "Not Registered" to create an account

Contact us to start your booth order.

412.223.1090 | [exhibitorservices@stetsonexpo.com](mailto:exhibitorservices@stetsonexpo.com) | [stetson.boomerecommerce.com](http://stetson.boomerecommerce.com)



## TABLES

### SKIRTED TABLE



### UNSKIRTED TABLE



### COLORS



BLACK



BLUE



RED



GREEN



GOLD



WHITE



BURGUNDY

TABLES - SKIRTED *all tables are 24" deep	QTY	DISCOUNT PRICE	STANDARD PRICE	MAKE COUNTER HIGH (40"H)	ADD 4TH SIDE SKIRT	COLOR	TOTAL
4' Table		\$136.00	\$177.00	+ \$12.00	N/A		
6' Table		\$148.00	\$192.00	+ \$12.00	+ \$33.00		
8' Table		\$161.00	\$209.00	+ \$12.00	+ \$33.00		
TABLES - UNSKIRTED *all tables are 24" deep	QTY	DISCOUNT PRICE	STANDARD PRICE	MAKE COUNTER HIGH (40"H)	TOTAL		
4' Table		\$105.00	\$137.00	+ \$12.00			
6' Table		\$118.00	\$153.00	+ \$12.00			
8' Table		\$130.00	\$169.00	+ \$12.00			

## TABLE TOP RISERS

TABLE TOP RISERS *12"H, wood with skirt	DISCOUNT PRICE	STANDARD PRICE	COLOR	TOTAL
4' Skirted Table Top Riser	\$79.00	\$103.00		
6' Skirted Table Top Riser	\$91.00	\$118.00		



BLACK



BLUE



RED



WHITE

TOTAL OF ALL ITEMS ORDERED: \$ \_\_\_\_\_

- Any skirt or linen returned stained or damaged will be subject to a replacement fee.
- Items cancelled after Discount Deadline will receive a 50% refund. No refunds processed until the close of the event. No refunds will be granted to any items cancelled at show site.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

▶ EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

## PEDESTAL TABLES

PEDESTAL TABLES *Gray Formica Topped Cocktail Tables	QTY	DISCOUNT PRICE	STANDARD PRICE	COLOR	TOTAL
30" Round x 30" H Table		\$129.00	\$168.00	x	
30" Round x 40" H Table		\$154.00	\$200.00	x	
Spandex Linen		\$79.00	\$103.00		



**COLORS**

					
AQUA	BLACK	BLUE	RED	LIME GREEN	EMERALD GREEN
					
FUCHSIA	ORANGE	PURPLE	YELLOW	WHITE	

## PREMIUM PEDESTAL TABLES

PREMIUM PEDESTAL TABLES	QTY	DISCOUNT PRICE	STANDARD PRICE	TOTAL
30" Round x 30" H Table *White Top / Chrome Base		\$248.00	\$322.00	
30" Round x 40" H Table *White Top / Chrome Base		\$248.00	\$322.00	
30" Round x 30" H Table *Black Top / Black Base		\$296.00	\$385.00	
30" Round x 40" H Table *Black Top / Black Base		\$296.00	\$385.00	
<i>*Spandex linens do not fit onto the premium pedestal tables</i>				



TOTAL OF ALL ITEMS ORDERED: \$ \_\_\_\_\_

- Any skirt or linen returned stained or damaged will be subject to a replacement fee.
- Items cancelled after Discount Deadline will receive a 50% refund. No refunds processed until the close of the event. No refunds will be granted to any items cancelled at show site.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

► EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

## SPECIALTY DRAPE

**COLORS**



BLACK



BLUE



RED



GREEN



GOLD



WHITE



BURGUNDY



FRENCH  
BLUE



SILVER



TEAL



RASPBERRY



MARGARITA



VIOLET



ORANGE



CHARCOAL  
GRAY

SPECIALTY DRAPE	QTY *in feet	DISCOUNT PRICE	STANDARD PRICE	COLOR	TOTAL
3' Drape (per linear foot)		\$14.50	\$18.75		
8' Drape (per linear foot)		\$20.00	\$26.00		

## CHAIRS



FOLDING  
CHAIR



PLASTIC  
CONTOUR CHAIR



UPHOLSTERED  
ARM CHAIR



UPHOLSTERED  
STOOL



SWIVEL DESK  
CHAIR—ARMLESS



SWIVEL DESK  
CHAIR—ARMS

CHAIRS	QTY	DISCOUNT PRICE	STANDARD PRICE	TOTAL
Folding Chair		\$29.00	\$38.00	
Plastic Contour Chair - Black		\$79.00	\$103.00	
Upholstered Arm Chair - Gray		\$121.00	\$157.00	
Upholstered Stool - Gray		\$132.00	\$172.00	
Swivel Deck Chair / Armless		\$150.00	\$195.00	
Swivel Desk Chair / Arms		\$190.00	\$247.00	

**TOTAL OF ALL ITEMS ORDERED: \$ \_\_\_\_\_**

- Any drapes returned stained or damaged will be subject to a replacement fee.
- Items cancelled after Discount Deadline will receive a 50% refund. No refunds processed until the close of the event. No refunds will be granted to any items cancelled at show site.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

▶ EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

## ACCESSORIES

EASEL



SIGN  
HOLDER



LITERATURE  
RACK



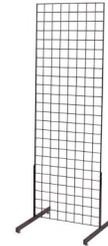
ROPE &  
STANCHION



GARMENT  
RACK



GRIDWALL



IPAD  
STAND



ACCESSORIES	QTY	DISCOUNT PRICE	STANDARD PRICE	TOTAL
Wastebasket with Liner		\$40.00	\$53.00	
Fish Bowl		\$43.00	\$56.00	
Easel <input type="checkbox"/> Add 22" x 28" Sign <input type="checkbox"/> Add 28" x 44" Sign		\$45.00 *add sign \$72.00 *add sign \$140.00	\$59.00 *add sign \$93.00 *add sign \$183.00	
22" x 28" Sign Holder <input type="checkbox"/> Add 22" x 28" Sign		\$112.00 *add sign \$74.00	\$146.00 *add sign \$95.00	
Literature Rack		\$112.00	\$146.00	
Chrome Stanchion (rope not included)		\$66.00	\$86.00	
Rope—7 ft. Sections (stanchions not included)		\$28.00	\$36.00	
Black Tensa Barrier with 7 ft. Expandable Belt		\$91.00	\$118.00	
2 Armed Garment Rack—Waterfall or Straight (circle one)		\$131.00	\$170.00	
4 Armed Garment Rack—Waterfall or Straight (circle one)		\$144.00	\$187.00	
Grid Wall—3 Arms, 2 Feet, 1 Clamp Per Grid Wall <input type="checkbox"/> Straight Arms <input type="checkbox"/> Waterfall Arms		\$121.00	\$157.00	
Poster Board (91" x 44.5" usable space) *tacks not included		\$230.00	\$299.00	
iPad Stand		\$127.00	\$165.00	

**TOTAL OF ALL ITEMS ORDERED: \$ \_\_\_\_\_**

- All items are for rental only. Full price will be charged for items not returned.
- Items cancelled after Discount Deadline will receive a 50% refund. No refunds processed until the close of the event. No refunds will be granted to any items cancelled at show site.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

▶ EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

## BOOTH CARPET

Standard Sizes: will cover 10' x 10' space (14 oz.): 100% EcoSolution Q® type 6 solution dyed yarn recyclable into fiber and backing	QTY	DISCOUNT PRICE	STANDARD PRICE	COLOR	TOTAL
8' x 10' Booth Space		\$242.00	\$315.00		
8' x 20' Booth Space		\$472.00	\$614.00		



## CUSTOM FLOORING

*100 square feet minimum, per square foot	DISCOUNT PRICE	STANDARD PRICE	COLOR	TOTAL
CUSTOM CUT & LAY CARPET—Island Booths Booth Size _____ x _____ = _____	\$4.60 psf	\$6.00 psf		
VINYL FLOORING Booth Size _____ x _____ = _____	\$7.50 psf	\$9.75 psf		
PLUSH—Must be ordered 30 days in advance to guarantee	PLEASE CALL FOR A QUOTE AND COLOR AVAILABILITY			

## PADDING / PLASTIC PROTECTION

*100 square feet minimum, per square foot	DISCOUNT PRICE	STANDARD PRICE	TOTAL
Carpet Padding—per sq. ft. Booth Size _____ x _____ = _____	\$2.25 psf	\$2.90 psf	
Vinyl Padding—per sq. ft. Booth Size _____ x _____ = _____	\$2.25 psf	\$2.90 psf	
Plastic Protection—per sq. ft. Booth Size _____ x _____ = _____	\$1.30 psf	\$1.70 psf	
Carpet Tape (approx. one roll per 10' x 10')	\$25.00 per roll		

**TOTAL OF ALL ITEMS ORDERED: \$ \_\_\_\_\_**

- Exhibitor provided flooring may be subject to forced installation labor and carpet tape (\$25.00 per roll) for safety regulations.
- Utilities must be ordered in advance to ensure installation before carpet. All cuts for electrical will be subject to a \$40.00 fee per cut.
- Labor charges will apply for removal of Visqueen on carpets not installed by or rented from Stetson.
- Items cancelled after Discount Deadline will receive a 50% refund. No refunds processed until the close of the event. No refunds will be granted to any items cancelled at show site. No refunds on any special cut or plush orders.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_ BOOTH # \_\_\_\_\_

▶ EXHIBITOR SIGNATURE \_\_\_\_\_ PRINT NAME \_\_\_\_\_

## GREEN PLANTS—RENTAL ONLY

DESCRIPTION	QTY	DISCOUNT PRICE	STANDARD PRICE	TOTAL
Green Plant: 1' - 2' Tall		\$171.00	\$222.00	
Green Plant: 2' - 3' Tall		\$230.00	\$299.00	
Green Plant: 3' - 5' Tall		\$276.00	\$359.00	
Green Plant: 5' - 7' Tall		\$334.00	\$434.00	

## BLOOMING PLANTS & FRESH FLORAL ARRANGEMENTS

DESCRIPTION	QTY	DISCOUNT PRICE	STANDARD PRICE	TOTAL
Seasonal Blooming Plant		\$173.00	\$225.00	
Table Flower Arrangement - Flat Backed		\$299.00	\$389.00	
Table Flower Arrangement - Full Round		\$334.00	\$434.00	
Large Floor Arrangement		\$472.00	\$614.00	

Please list your preferred flower colors: \_\_\_\_\_  
\*specialty flowers such as tropical, orchids, and roses may not be available at the prices above.

If there is something specific you are looking for, please contact us with details and we can find what you are looking for. Please note that the plants are for RENTAL only. These will be collected at the end of the event. You may bring your floral back with you.

Please call Stetson Exhibitor Services at 412-223-1090 if you have requirements other than those listed.

**TOTAL OF ALL ITEMS ORDERED: \$ \_\_\_\_\_**

- All plants include container. Exhibitor is responsible for full value of plant if not returned or if returned in a damaged state.
- If no color specified, Stetson will choose the best available arrangement.
- No refunds will be granted to any floral and plant orders that are cancelled after Discount Deadline.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

▶ EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

## VIDEO EQUIPMENT

Please see below ordering options, which include the basics. Please contact us with any needs that are not listed below, and we would be more than happy to assist. Please note that labor charges will apply for the installation and dismantle of your A/V components. You must communicate what cables you will need versus what you will bring so we can ensure all items are present.

DESCRIPTION	QTY	DISCOUNT PRICE	STANDARD PRICE	TOTAL
43" Smart HD 1080p Monitor with Audio		\$621.00	\$807.00	
50" Smart HD 1080p Monitor with Audio		\$926.00	\$1,204.00	
55" Smart HD 1080p Monitor with Audio		\$1,208.00	\$1,570.00	
65" Smart HD 1080p Monitor with Audio		\$1,783.00	\$2,318.00	
<b>**Additional Sizes - Call for Availability**</b>				
LCD/Plasma Floor Stand With Monitor Order		\$124.00	\$161.00	
LCD/Plasma Floor Stand Without Monitor Order		\$260.00	\$338.00	
HDMI Cable		\$15.00	\$20.00	
USB Cable		\$15.00	\$20.00	
Apple Dongle Adapter		\$15.00	\$20.00	

How will you display video on your monitor?

Laptop

USB (must be MP4 format)

**TOTAL OF ALL ITEMS ORDERED: \$ \_\_\_\_\_**

- Lost, stolen, or damaged items including but not limited to monitors, cables, peg stands, remotes will be subject to replacement fees.
- A/V orders placed after Discount Deadline will be filled as inventory allows.
- Electric and Wifi / Internet are not included. Exhibitors must contact the supplier of those services to order directly.
- Items cancelled after Discount Deadline will receive a 50% refund. No refunds processed until the close of the event. No refunds will be granted to any items cancelled at show site.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

▶ EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_



## INSTALLATION & DISMANTLE LABOR

### OPTION 1 - SUPERVISED BY STETSON CONVENTION SERVICES—AND SEE NEXT PAGE FOR INSTRUCTIONS

- For your convenience, Stetson’s skilled personnel will unpack and install your display prior to the exhibitor’s arrival.
- After the show closing, Stetson will supervise the dismantling and packing, and assist with shipping arrangements.
- 30% of the total labor bill will be added for this service. A \$45.00 minimum per installation and/or dismantle will apply.
- Information on the following page must be completed if your display is to be received, set, and shipped out appropriately.
- Please include detailed instructions, pictures, and/or shipping instructions by discount deadline.

### OPTION 2 - SUPERVISED BY EXHIBITOR REPRESENTATIVE

- Exhibitor representative must check in at Stetson Service Desk to pick up workers at the beginning and end of labor usage.
- Start time can be guaranteed only when labor is requested at 8:00am, or at official set up start time. For all other start times, check in at the Stetson Service Desk one-half hour before requested time of labor.
- If Exhibitor fails to pick up workers at time ordered, a one (1) hour per worker no-show charge will be assessed.
- Please see show site work rules for ability to work alongside laborers.

LABOR RATES: one (1) hour per worker minimum charge, thereafter half-hour increments		DISCOUNT PRICE	STANDARD PRICE
STRAIGHT TIME:	Weekdays 8:00am to 4:30pm	\$139.00	\$181.75
OVERTIME:	Saturdays and weekdays 4:31pm to 7:59am	\$208.50	\$271.10
DOUBLE TIME:	All day Sunday and holidays	\$278.00	\$361.40

**PLACE ORDER HERE:** Please estimate the number of workers and hours per worker needed.

	SCHEDULE DATE(S)	SCHEDULE START TIME	SCHEDULE END TIME	TOTAL # OF WORKERS	HOURS PER WORKER	LABOR RATE	TOTAL
Installation:							\$
Dismantle:							\$
<input type="checkbox"/> Option 1 - Supervised by Stetson* *next page to be completed and 30% added						TOTAL LABOR ORDERED:	\$
<input type="checkbox"/> Option 2 - Supervised by Exhibitor *must check in to service desk to pick up labor						*30% (\$45.00 MINIMUM) STETSON SUPERVISION FEE:	\$
						ADDITIONAL EQUIPMENT NEEDED (IE: CARPET TAPE):	\$

**TOTAL ESTIMATED I&D LABOR: \$ \_\_\_\_\_**

- Labor scheduling is done on a first-come, first-serve basis. We will do our best to schedule your requested time.
- Remember that all labor ordered is just an estimate. Invoices will be calculated according to actual hours worked. Please order carefully, a surcharge will be levied for excessive hours ordered and not used.
- Please allow ample time for empty return when ordering dismantle labor.
- Exhibitor-owned carpet will incur an additional \$25.00 fee per roll for carpet tape. Exhibitors must use Stetson provided tape.
- Labor may be updated by Stetson as per most up to date labor rates and hours.
- All cancellations must be submitted in writing to Stetson by the Discount Deadline. Failure to do so may incur the full charge of labor needed.
- Payment authorization is required with all orders. Payment received after Discount Deadline will be charged at the standard rate.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

▶ EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

## STETSON SUPERVISED LABOR ORDER INSTRUCTIONS

Stetson is committed to providing you with the best possible service and equipment. If you have ordered, Stetson supervised labor, please complete the following. Providing accurate information will keep labor cost to a minimum.

### SET UP INFORMATION

<b>SET-UP PLANS / PHOTOS:</b> <small>*Please send copies to Stetson in addition to sending with exhibit</small>	Attached	Sent with Exhibit	In Crate # _____
<b>CARPET / FLOORING:</b>	Ordered from Stetson	Sent with Exhibit	No Flooring
<b>ELECTRICAL PLACEMENT:</b>	Attached	Sent with Exhibit	Placed under Carpet
<b>*COMMENTS:</b>			
<b>GRAPHICS:</b>	Sent with Exhibit	Shipped Separately	
<b>*COMMENTS:</b>			
<b>SPECIAL TOOLS OR HARDWARE REQUIRED:</b>			
<small>*Stetson will not be responsible for product or literature that is not properly packed and labeled by exhibit personnel. Additional charges may be incurred when set-up plans or photos are not included and a reset is necessary.</small>			

### INBOUND SHIPPING

<b>FREIGHT WILL BE SHIPPED TO:</b>	Warehouse	Show Site
<b>CARRIER:</b> _____	<b>ARRIVAL DATE:</b> _____	
<b>EMERGENCY CONTACT NAME:</b> _____	<b>CELL PHONE:</b> _____	

### OUTBOUND SHIPPING

<b>SHIP TO:</b>	
<b>BILL TO:</b>	
<input type="checkbox"/> STETSON LOGISTICS <input type="checkbox"/> COMMON CARRIER <input type="checkbox"/> VAN LINE <input type="checkbox"/> AIR FREIGHT            CARRIER NAME _____	
<input type="checkbox"/> NEXT DAY <input type="checkbox"/> 2ND DAY <input type="checkbox"/> DEFERRED/GROUND	
<input type="checkbox"/> PREPAID <input type="checkbox"/> COLLECT	

EXHIBIT COMPANY NAME

BOOTH #

▶ EXHIBITOR SIGNATURE

PRINT NAME



# STETSON

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## SHIPPING & LOGISTICS



### Services

- Designated Truck Load
- LTL Service
- Expedited
- Ground



### Additional Value Added Service Options:

- Exhibit display storage
- Customized quotes
- Crating, packing and banding
- End of show outbound shipping
- Pickup reminders and arrival confirmation



### Why ship with Stetson Logistics?

Stetson Logistics has the capability and expertise to manage your trade show shipping economically, efficiently and without hassle.

### Advantages of shipping Stetson Logistics!

As the official carrier for trade shows and exhibitions produced by Stetson Convention Services, you will receive the following benefits:

- No more juggling multiple carriers.
- Stetson will add shipping to same order as furniture, carpeting and other services. One invoice.
- Material handling discounts applied on roundtrip shipping.
- No worrying about warehouse or carrier check-in deadlines.
- Informative packet with labels given to your representative on site.
- We pre-fill the Bill of Lading for you. Saves you time.

Contact us via phone or website for a quote and schedule a pickup.

412.223.1090 | [www.stetsonexpo.com](http://www.stetsonexpo.com)



## MATERIAL HANDLING—ADVANCE TO WAREHOUSE

Shipments must arrive within warehouse receiving dates to avoid 25% surcharge. If your items will arrive after, please notify your exhibitor rep with tracking numbers and piece count to ensure delivery in time to be loaded. Roundtrip rates include: unloading of freight, storing at warehouse, transfer to show site and delivery to your booth, storage of empties, return of empties, handling to dock area, reloading onto carrier at end of show.

**\*\*Ship roundtrip with Stetson to qualify for a 10% discount off material handling\*\***

To receive a material handling discount you must ship roundtrip with Stetson and book before the show opens. Not applicable on small packages.

<b>ADVANCE TO WAREHOUSE</b>	<b>PRICE PER CWT</b>	<b>200 LB. MINIMUM</b>
CRATED OR SKIDDED .....	\$155.00.....	\$310.00
SPECIAL HANDLING .....	\$194.00.....	\$388.00
SMALL PACKAGE .....	\$75.00 PER PIECE.....	MAX WEIGHT 50 LBS. PER SHIPMENT

### ADDITIONAL SURCHARGES—CHARGES IN ADDITION TO THE ABOVE RATES

EARLY/LATE TO WAREHOUSE: ..... 25% OF TOTAL DOLLAR AMOUNT OF SHIPMENT

LATE TRANSFER FROM ADVANCE WAREHOUSE: ..... SURCHARGE BASED ON WEIGHT, DIMENSION & PIECE COUNT

### OUTBOUND—CHARGES IN ADDITION TO THE ABOVE RATES

FREIGHT LEFT IN BOOTH WITH NO BOL FILLED OUT / NOT TURNED INTO STETSON DESK: ..... \$50.00 FLAT FEE

SHRINK WRAP OR PALLET BANDING: ..... \$50.00 PER PIECE (50% OFF IF YOU SHIP WITH STETSON LOGISTICS)

DESCRIPTION	WEIGHT	CWT	PRICE PER CWT	ESTIMATED TOTAL
<b>Example:</b> 2 Crates (175 and 250 lbs. = 425 lbs.) <small>*Carrier that provides Bill of Lading</small>	500 lbs. ÷ 100 = 5		\$155.00 <i>*Crated or Skidded Rate</i>	\$775.00
<b>Example:</b> 3 boxes, 1 display case (25, 25, 55, 150 lbs. = 255 lbs.) <small>*Carrier provides individual tracking #s</small>	300 lbs. ÷ 100 = 3		\$194.00 <i>*Special Handling Rate</i>	\$582.00
<b>Example:</b> 2 boxes (20 and 15 lbs. = 35 lbs.) <small>*Total weight per shipment under 50 lbs.</small>	2 pieces		\$75.00 <i>*Small Package Rate</i>	\$150.00

DESCRIPTION	WEIGHT	CWT	PRICE PER CWT	ESTIMATED TOTAL
	<small>*rounded up to nearest 100</small>		<small>*choose appropriate rate</small>	<small>*200 lb. minimum</small>
Shipment #1	_____ ÷ 100 = _____		\$ _____	\$ _____
Shipment #2 (if applicable)	_____ ÷ 100 = _____		\$ _____	\$ _____
Small Package(s)	_____ pieces		\$75.00 per piece	\$ _____
Carrier Name: _____	Estimated Date of Arrival: _____			

[Click here for material handling guidelines.](#)

**TOTAL ESTIMATED MATERIAL HANDLING: \$ \_\_\_\_\_**

- THIS IS AN ESTIMATE ONLY. Material handling will be actualized with the weight upon receiving shipments.
- Payment authorization is required with all orders. A credit card is required for all material handling orders.
- Signature denotes acceptance of Terms & Conditions. All orders subject to the Terms & Conditions as outlined in the Exhibitor Service Manual.

EXHIBIT COMPANY NAME \_\_\_\_\_

BOOTH # \_\_\_\_\_

► EXHIBITOR SIGNATURE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

# RUSH—EXHIBITION FREIGHT



Stetson Convention Services  
c/o Stetson Convention Services  
2866 McDowell Street  
Pittsburgh, PA 15212

Exhibitor \_\_\_\_\_  
Booth # \_\_\_\_\_  
Pieces \_\_\_\_\_ of \_\_\_\_\_

Must arrive between Feb. 23– March 11 to avoid surcharge

ADVANCE WAREHOUSE  
SAGEEP

# RUSH—EXHIBITION FREIGHT



Stetson Convention Services  
c/o Stetson Convention Services  
2866 McDowell Street  
Pittsburgh, PA 15212

Exhibitor \_\_\_\_\_  
Booth # \_\_\_\_\_  
Pieces \_\_\_\_\_ of \_\_\_\_\_

Must arrive between Feb. 23– March 11 to avoid surcharge

ADVANCE WAREHOUSE  
SAGEEP

# RUSH—EXHIBITION FREIGHT



Stetson Convention Services  
c/o Stetson Convention Services  
2866 McDowell Street  
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Exhibitor \_\_\_\_\_  
Booth # \_\_\_\_\_  
Pieces \_\_\_\_\_ of \_\_\_\_\_

Must arrive between Feb. 23– March 11 to avoid surcharge

ADVANCE WAREHOUSE  
SAGEEP

# RUSH—EXHIBITION FREIGHT



Stetson Convention Services  
c/o Stetson Convention Services  
2866 McDowell Street  
Pittsburgh, PA 15212

Exhibitor \_\_\_\_\_  
Booth # \_\_\_\_\_  
Pieces \_\_\_\_\_ of \_\_\_\_\_

Must arrive between Feb. 23– March 11 to avoid surcharge

ADVANCE WAREHOUSE  
SAGEEP

## GENERAL FAQs

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### **CAN I SUBSTITUTE MY TABLE INCLUDED IN THE BOOTH PACKAGE FOR ANOTHER TABLE?**

- We define your booth package furnishings with show management. If an exhibitor wishes to have something other than what is included, they must order and pay for it in full. This includes different table skirting color as well.

### **SHOULD I TELL YOU IF I DON'T WANT THE BOOTH PACKAGE FURNISHINGS IN MY BOOTH?**

- Once at show site, you can place the unwanted furnishings into the aisle and someone will come by to pick them up for you.

### **ARE RENTAL PRICES PER DAY?**

- No. Rental prices are applicable for the duration of the show. The only price that is per day is cleaning (see cleaning order form).

### **WHAT HAPPENS IF I FORGET TO CHOOSE A SKIRT COLOR FOR MY TABLE?**

- Stetson will first contact exhibitors for their preference. If we don't hear back from you, the show color will be chosen.

### **WHAT CHAIRS WILL FIT UNDER THE 40" HIGH TABLES?**

- The upholstered stools fit under the counter-height, 40" high tables.

### **CAN I ORDER 2 - 10' x 20' CARPETS FOR MY 20' x 20' ISLAND BOOTH?**

- Due to dye lot differences and unsightly seams, please do not order multiple precut pieces for a single booth.

### **AM I ALLOWED TO BRING MY OWN FURNITURE OR CARPET?**

- Yes this is allowed. Please be aware that material handling charges, and depending on booth size, labor charges will be applicable. Please consider what will be most cost effective for you and your company.

### **MY BOOTH IS DIRTY FROM MOVING IN—WILL STETSON CLEAN IT?**

- Carpet is clean when installed. If it needs to be vacuumed from move-in, exhibitors are able to order opening day only cleaning or daily booth cleaning.

### **MY BOOTH IS TOO COMPLICATED/FRAGILE FOR UNION MEMBERS TO HANDLE—WHAT CAN WE DO?**

- Exhibitors are more than welcome to supervise and work along with the union staff. The union members are working with trade show displays often and are familiar with installing and dismantling. If you are unhappy with the workers provided, please visit the Stetson Service Desk immediately.

### **DO I HAVE TO HIRE UNION LABOR IF A DISPLAY HOUSE IS HANDLING MY INSTALLATION AND DISMANTLE?**

- Your display house is required to use the same union that has jurisdiction at the show facility. The display house should be aware of this, but it would be smart to double check with your appointed display house to ensure a smooth move in.

### **WHAT IF I NEED TO LEAVE BEFORE MY EMPTIES RETURN?**

- You can order Stetson supervised dismantle labor at the Stetson Service Desk. Please provide all dismantle and outbound shipping information (including a Stetson Bill of Lading) and be sure you have a credit card on file. Stetson will dismantle, pack up and ship out your booth materials for you.

### **WHEN WILL MY CREDIT CARD BE CHARGED?**

- Throughout the show process, there is a possibility of three (3) charges: pre-show, show, and post-show. Pre-show charges include all tangible items ordered (tables, chairs, carpet, advance warehouse freight). Show charges include show site orders, installation labor, and material handling. Post-show charges will include dismantle labor and any charges incurred from the move-out of the show.

**Please read carefully:** The following Terms & Conditions define the respective parties' responsibilities of the contractual agreement between Stetson Convention Services, Inc. and you, the Exhibitor. Acceptance of said terms and conditions will be construed when any of the following conditions are met:

- Signature of the Payment Authorization Form or
- An order for labor, services, and/or rental equipment is placed by an Exhibitor with Stetson or
- Work is performed on behalf of Exhibitor by labor secured through Stetson

**DEFINITIONS:**

The name Stetson Convention Services, Inc. shall be construed within the meaning of this contract as Stetson Convention Services, Inc. and their employees, officers, agents and assigns, affiliated companies and related entities including but not limited to any subcontractors Stetson may appoint. The term Exhibitor shall be construed within the meaning of this contract as the EXHIBITOR and/or its employees, agents, representatives and/or any Exhibitor Appointed Contractor (EAC).

## PAYMENT TERMS

Full payment, including any applicable tax, is due in advance or at show site. A \$25.00 administrative fee will be applied to any refund based on overpayment of check. Stetson will charge a processing fee of 5% on the total amount of any invoice requiring a change of payment after the original payment has been processed. All payments must be in U.S. funds and all checks must be drawn on a U.S. Bank. Orders received without advance payment or after the deadline date will incur additional (standard) charges as indicated on each order form. All materials and equipment are on a rental basis for the duration of the show or event and remain the property of Stetson except where specifically identified as a sale. All Stetson rentals include delivery, installation and removal from Exhibitor's booth. In case of cancellation, charges will be applied to all labor orders that are not cancelled in writing at least five days prior to the scheduled start time. If services have already been provided at the time of cancellation, no refund will be given. It is Exhibitor's responsibility to advise Stetson personnel of any problem with any orders, and to check invoices for accuracy prior to the close of the exhibit. If Exhibitor is exempt from payment of sales tax, Stetson requires an exemptions certificate for the state in which the services are to be used. Resale certificates are not valid unless Exhibitor is rebilling these charges to its customers. For International Exhibitors, Stetson requires 100% prepayment of advance orders; any orders or services placed at show site must be paid at the show. For all others should there be any pre-approved unpaid balance after the close of the show, terms will be net 15 due and payable in Pittsburgh, PA upon receipt of invoice. Effective 15 days after invoice date, any unpaid balance will bear a finance charge at the lesser of the maximum rate allowed by applicable law, or 10% per month for the length of the outstanding invoice. If any finance charge hereunder exceeds the maximum rate allowed by applicable law, the finance charge shall automatically be reduced to the maximum rate allowed, and any excess finance charge received by Stetson shall either be applied to reduce the principal unpaid balance or be refunded to the payer. These payment Terms & Conditions shall be governed by and construed in accordance with the Laws of the State of Pennsylvania. In the event of any dispute between Exhibitor and Stetson relative to any loss, damage or claim, such Exhibitor shall not be entitled to and shall not withhold payment, or any partial payment, due to Stetson for its services as an offset against the amount of any alleged loss or damage. Any claim against Stetson shall be considered a separate transaction and shall be resolved on its own merits. Stetson reserves the right to charge Exhibitor for the difference between the Exhibitor's estimate of charges and the actual charges incurred by Exhibitor, or for any charges that Stetson may be obligated to pay on behalf of Exhibitor, including without limitation, any shipping charges. If Exhibitor provides a credit card for payment and charges are rejected by the Exhibitor's credit card company for any reason, Stetson hereby provides notice that it reserves the right, and Exhibitor authorized Stetson, to continue to attempt to secure payment through that credit card for as long as unpaid balances remain on Exhibitor's account.

## LABOR TERMS, RESPONSIBILITY, INDEMNIFICATION

**LABOR UNDER THE SUPERVISION OF STETSON CONVENTION SERVICES, INC:**

Stetson will be responsible for the performance of labor provided under this option. Stetson does not assume responsibility for any acts of, or loss to, persons, parties and/or other contracting firms not under Stetson's direct supervision and control. In no event shall Stetson be liable for loss or damage caused by delay in labor beginning work when Exhibitor request labor to begin later than the start of the working day. Stetson shall not be responsible for loss, delay or damage due to strike, lockouts and/or work stoppages, or other causes beyond Stetson's reasonable control. Stetson agrees to indemnify, hold harmless and defend Exhibitor from and against any and all demands, claims, causes of action, fines penalties, damages, liabilities, judgments and expenses (including but not limited to reasonable attorney's fees and investigation costs) for bodily injury, including any injury to Stetson employees, or property damage arising out of work performed by labor provided and supervised by Stetson, except when Exhibitor exercises direction and/or control over the work being performed.

**LABOR UNDER THE SUPERVISION OF EXHIBITOR:**

Exhibitor shall be responsible for the performance of labor provided under this option. It is the responsibility of Exhibitor to supervise labor secured through Stetson in a reasonable manner as to prevent bodily injury and/or Property damage and also to direct them to work in a manner that is in compliance with Stetson's Safe Work Rules and/or Federal, State, County and Local ordinances, rules and/or regulations, including but not limited to Show or Facility Management rules and/or regulations. It is the responsibility of Exhibitor to check in with the Stetson Service Desk to pick up labor, and to return to the Service Desk to release labor when the work is completed. Exhibitor agrees to indemnify, hold harmless and defend Stetson from and against any and all demands, claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) for bodily injury, including any injury to Stetson employees, and/or property damage arising out of work performed by labor provided by Stetson but supervised by Exhibitor. Further, the Exhibitor's indemnification of Stetson includes any and all violations of Federal, State, County or Local ordinances, "Show Regulations and/or Rules" as published and/or set forth by Facility or Show

## MATERIAL HANDLING TERMS & CONDITIONS

1. Stetson and its subcontractors shall not be liable for damage, loss or delay to uncrated freight, freight improperly packed, glass breakage or concealed damage. Crates and packaging should be made of a design to adequately protect contents for handling by forklift and similar means.
2. Relative to **inbound shipment(s)**, there may be a lapse of time between the delivery of shipment(s) to the booth by Stetson or its subcontractors and the arrival of the Exhibitor's representative at the booth. Similarly, relative to **outgoing shipment(s)**, it is possible that there will be a lapse of time between the completion of packing and the actual pickup of freight from the booth for loading onto a carrier. It is understood that during such times the shipment(s) will be left in the booth unattended. Therefore, it is agreed that Stetson and its subcontractors are not liable for the loss of, disappearance of or damage to Exhibitor's freight after the same has been delivered to Exhibitor's booth, nor are Stetson and its subcontractors liable for Exhibitor's freight before it is picked up from the Exhibitor's booth for loading after the show. Consequently, all bills of lading covering outgoing shipment(s) submitted to Stetson or its subcontractors by Exhibitor will be checked at the time of pickup from the booth and corrected where discrepancies exist.
3. Stetson and its subcontractors shall not be liable for any damage incurred during the handling of equipment requiring special devices to properly load, place or reload unless 14 days advance notice has been given to Stetson in time to obtain the proper equipment.
4. Stetson and its subcontractors shall not be liable for any loss, delay or damage due to events beyond their reasonable control which cannot be avoided by the exercise of due care and prudence, including but without limitation to, strikes, labor disputes, lockouts or work stoppages of any kind, fire, theft, windstorm, water, vandalism, acts of God, mysterious failure of power or utilities and other events of force of nature.
5. Stetson and its subcontractors shall not be liable for ordinary wear and tear in handling of equipment.
6. It is understood that Stetson and its subcontractors are not insurers. Insurance, if any, shall be obtained by the Exhibitor. Amounts payable by Stetson hereunder are based on the scope of the liability as herein set forth and are unrelated to the value of the Exhibitor's property. It is further understood and agreed that Stetson and its subcontractors do not provide for full liability should loss or damage occur. In the event that Stetson or its subcontractors should be found liable for loss or damage to Exhibitor's equipment, the liability shall be limited to the specific article that was physically lost or damaged. Such liability shall be limited to a sum equal to \$.10 per pound per article, with a maximum liability of \$50.00 per item or \$1,000.00 per shipment, whichever is less, as agreed upon damages and exclusive remedy. Provisions of this paragraph shall apply if loss or damage, regardless of cause or origin, results directly or indirectly to property through performance or nonperformance of obligations imposed by the offering of services to Exhibitors or from negligence, active or otherwise, by Stetson, its subcontractors or their employees.
7. **Be sure your freight is insured from the time it leaves your firm until it is returned after the show. It is suggested that Exhibitors arrange all risk coverage. This can usually be done by riders to existing policies. Contact your insurance representative. Be sure your liability insurance is in effect during transit and return of your freight, during storage and at show site.**
8. Stetson and its subcontractors shall not be liable to any extent whatsoever for indirect, special, incidental, or consequential damages, including but not limited to, delay any actual, potential or assumed loss of profits or revenues, loss of use of equipment or products or any collateral costs that may result from any loss, injury or damage to Exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit the Exhibitor's materials.
9. Claims for loss or damage must be submitted to Stetson immediately at show site, and in any case not later than thirty (30) business days after the conclusion of the event. Any and all claims reported after thirty (30) days will be rejected. No suit or action shall be brought against Stetson or its subcontractors more than one year after the cause of action accrues.
10. The Exhibitor agrees, in connection with the receipt, handling, temporary storage and reloading of its freight, that Stetson and its subcontractors will provide these services as Exhibitor's agent and not as bailee or shipper. If any employee of Stetson or its subcontractors shall sign a delivery receipt, bill of lading or other document, the parties agree that Stetson or its subcontractor will do so as the Exhibitor's agent, and the Exhibitor accepts the responsibility thereof.
11. Stetson and its subcontractors shall not be liable for shipments received without receipts, freight bills or specified unit counts on receipts or freight bills, such as UPS, FedEx, DHL or van lines. Such shipments will be delivered to booth without guarantee of piece count or condition.
12. Empty container labels will be available at the Stetson Exhibitor Service Desk. Affixing the labels is the sole responsibility of the Exhibitor or its representative. It is understood that these labels are used for EMPTY STORAGE ONLY. Stetson assumes no responsibility for error in preceding procedures, removal of containers with old empty labels and without Stetson labels or improper information on labels. Stetson and its subcontractors assume no responsibility or liability for loss or damage to contents while containers are in storage or for mislabeled containers.
13. In order to expedite removal of freight from the show site, Stetson has the authority to change designated carriers, if such carriers do not pick up on time. Where no disposition is made by the Exhibitor, freight will be taken to a warehouse to await Exhibitor's shipping instructions, and the Exhibitor agrees to be responsible for payment of charges relating to such handling at the warehouse. Stetson assumes no liability as a result of such rerouting or handling.
14. The Exhibitor agrees, in the event of a dispute with Stetson or its subcontractors relative to any loss or damage to any of the Exhibitor's freight or equipment, that the Exhibitor will not withhold payment in any amount due to Stetson for material handling services or any other services provided by Stetson or its subcontractors as an offset against the amount of the alleged loss of damage. Instead, the Exhibitor agrees to pay Stetson prior to the close of the show for all such charges and further agrees that any claim the Exhibitor may have against Stetson or its subcontractors shall be pursued independently by the Exhibitor as completely separate.
15. Customer and/or the consignor warrants that all shipments shall comply with all applicable hazardous materials rules and regulations for the applicable mode of transport and all other health, safety and security regulations. All shipments shall be properly packaged, marked and labeled and clearly identified. No dangerous goods shall be tendered to Freight Forwarder for transportation, handling or storage without prior written agreement of Freight Forwarder. Customer and/or consignor shall indemnify and hold harmless Freight Forwarder and all service providers from any liability, loss, damage, fine or suit arising from breach of the warranties set forth herein.

The placing of an order for the services of tradesmen and women and the use of equipment by an Exhibitor or any agent of the Exhibitor shall be construed as an offer subject to acceptance and approval of Stetson in its sole discretion. Upon Stetson's written acceptance and approval, the Exhibitor and its agents shall be bound by the terms and conditions set forth in Sections 1 through 15 above. Likewise, once Stetson has accepted and approved the Exhibitor's offer, any shipper consigning or delivering a shipment to Stetson or its subcontractors on behalf of Exhibitor shall be bound by the terms and conditions set forth in Sections 1 through 15 above.

EXHIBIT COMPANY NAME	BOOTH #
EXHIBITOR ADDRESS	
CITY/STATE/ZIP	EMAIL
PHONE	
▶ ORDERED BY	SIGNATURE
	DATE

Signature denotes acceptance of all Terms & Conditions included in Exhibitor Service Manual.

**PAYMENT POLICIES**

- **ORDERS:** These may be placed by fax, (e)mail, or online (an individualized username and password will be emailed). Email orders to Stetson at [rblakeley@stetsonexpo.com](mailto:rblakeley@stetsonexpo.com).
- **PAYMENT FOR SERVICES:** Stetson requires payment in full at the time services are ordered. A credit card is required at time of initial order for material handling and labor orders. An administrative fee of \$25.00 will be added to overpayments by check or switching credit cards on file. Once a credit card payment is processed, you cannot refund one card and process another with the same amount.
- **DISCOUNT PRICES:** To qualify, orders must be received with payment on or before the Discount Deadline date. Orders cancelled after this date will receive a 50% refund.
- **REFUNDS:** None will be processed until show has closed.
- **THIRD PARTY BILLING:** Each exhibiting firm is responsible for all charges incurred on its behalf. See Conditions for EAC form.
- **ADJUSTMENTS / CANCELLATIONS:** No adjustments or credits to invoices will be given after the close of event for items or services ordered, but not received.
- **BANK WIRE TRANSFER / ACH:** Call to set up. \$40.00 fee applies. Credit card still required on hold.
- **ORDER CONFIRMATION / INVOICES:** Email confirmation will be sent.
- **FREIGHT / SHIPPING ESTIMATE:** Final charges will be processed once items are accepted or shipped and can be actualized.

We will use this authorization to charge your credit card for your advance order, show site orders placed by your on-site representative, or shipments received and handled by Stetson. You may choose to pay by credit card, check, or wire, however, we require a credit card on file to confirm your order.

**SUMMARY OF ORDER**

<b>FURNITURE</b>	\$ _____
<b>ACCESSORY</b>	\$ _____
<b>CARPET</b>	\$ _____
<b>PLANT &amp; FLORAL</b>	\$ _____
<b>A/V</b>	\$ _____
<b>CLEANING</b>	\$ _____
<b>SUB TOTAL</b>	\$ _____
<b>+ 7% SALES TAX</b>	\$ _____
<b>LABOR (EST.)</b>	\$ _____
<b>STETSON LOGISTICS (EST.)</b>	\$ _____
<b>MATERIAL HANDLING (EST.)</b>	\$ _____
<b>GRAND TOTAL DUE</b>	\$ _____

- MasterCard   
  Visa   
  American Express   
  Discover

Account #     Exp. Date  CVC

- Check                     
  Wire Transfer

Must still fill out credit card information to confirm order. Credit card will be ran if check is not received by Discount Deadline and 15 days post show close.

CARDHOLDER NAME (PRINT) \_\_\_\_\_

CARDHOLDER BILLING ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

EMAIL ADDRESS FOR INVOICE \_\_\_\_\_

▶ CARDHOLDER SIGNATURE \_\_\_\_\_

Please check here if you are tax exempt, and please include a copy of your exemption certificate.      Stetson Federal Tax ID Number 25-1779096